



PRIVACY POLICY

INTRODUCTION

At Westports Holdings Berhad and all of its subsidiary companies (collectively, “the Group”), we are committed to safeguarding the privacy of our port users, contractors and visitors with respect to personal data submitted on any of our platforms. We therefore ensure that our policies and practices in relation to the processing of personal data (including collecting, recording, holding, storing and any other operations in relation thereto) comply with the requirements of the applicable laws, including the Personal Data Protection Act 2010 (“PDPA 2010”) of Malaysia.

COLLECTION OF PERSONAL DATA

We will only collect personally identifiable information (i.e., information that is about you and identifies you) from you with your consent. We may collect the following information, depending on the services you use:

- (i) Information provided by you when you fill in or update your information with us including name, address, Identity Card (IC) number, phone number, date of birth, email address, gender, photograph and company details;
- (ii) Online log information;
- (iii) Location data for mobile applications will only be collected once the permission to access device location services is granted and allowed by you.

(collectively, the “Personal Data”).

PURPOSE OF COLLECTION OF PERSONAL DATA

Any Personal Data and other information that has been previously provided, is currently being provided or will be provided in the course of your transactions with us will likely continue to be used and processed by us for the following purposes:

- (i) To provide services to you;
- (ii) To communicate with you;
- (iii) To respond to your inquiries;
- (iv) To conduct market surveys and trend analysis;
- (v) To discharge our contractual obligations to you;



- (vi) To disclose to third parties in order to perform functions or services as required by us (e.g. for audit purposes or insurance placement);
 - (vii) To supply your Personal Data to government bodies and regulatory authorities to discharge statutory obligations or for any legal purposes;
- (collectively, the “Purposes”)

LOG INFORMATION

Our servers will automatically log any data that your device delivers whenever you use our application. These server logs may contain information such as your web request, Internet Protocol address, browser type, browser language, request date and time, and one or more cookies that uniquely identify your browser.

COOKIES

Our website uses 'cookies' to recognise future visits. Web servers gather cookies, however they do not permanently retain data and are not saved on your computer's hard drive. Unless you have enabled it on your device, the cookie is automatically removed when you exit your browser.

DATA PROTECTION

All personal information you provide to us is secured on our website, with only authorised personnel having access to it. Our online registration process employs the SSL protocol link for data transmission in order to protect your information by encrypting it in a secure format and ensuring its privacy.

STORAGE AND RETENTION

We shall keep any Personal Data you provide for at least six (6) years in order to fulfil the Purposes or in any other manner considered appropriate to meet legal or accounting obligations or to safeguard our interests.

CHANGES TO THIS POLICY

If this privacy policy changes in any way, it will be updated on this page. Regularly viewing this page ensures you are updated on the information which is collected, how it is used and under what circumstances, if any, it is shared with other parties.